

BEGPRODNO : M-INT-00067927
BEGBATES : 265A-NY-280350-302~19191
DATE = 09/24/2001
FBIDESCR : [REDACTED]
INPUTBATCH : NCTA_004 (1st Batch of unredacted 302's delivered in August)
FULLTEXT : 9/24/01

[REDACTED] American Airlines AA employee, ticket
counter, [REDACTED]
was recontacted by the interviewing agent and shown a photo
spread of subjects. [REDACTED] provided the following information:

[REDACTED] identified ABDUL ALOMARI from the photo spread as
the individual she checked in on AA flight 11 on September 9,
2001. [REDACTED] stated that he did not understand the security
questions in English so she tried to bring the question up on the
computer in Arabic. She was unable to do that so she asked for
help from LOIS INTERNICOLA, a co-worker. Neither of them could
get the computer to work and they could not find the book that
contained a translation of the security questions. Finally,
[REDACTED] called a translation service on the telephone located at
her ticket station, number 17. [REDACTED] handed the phone to this
individual and he answered the questions. [REDACTED] then processed
him onto AA flight 11 and issued his boarding pass.

9/11 Personal Privacy

9/20/01 Boston, Massachusetts

265A-NY-280350-302

9/24/01

9/11 Law Enforcement Privacy

[PDF page 1]